

Classified and Non-Classified Employee Performance

Performance Evaluation

Performance evaluation is a process that should take place continuously. While day-to-day evaluation is usually informal, the Division requires that Classified and Non-Classified employees receive a performance evaluation on an annual basis. In order to capture feedback regarding their performance throughout the year, Non-Classified employees will also be required to complete a self-evaluation in Workday™.

Performance evaluations will be based on a calendar year (January-December) rating period with evaluations from the previous calendar year completed in Workday by March 31 of the following year.

Prior to completing the evaluation, managers should ensure that the employee's position restriction is up to date, as it will directly feed into the performance evaluation in Workday. Managers can use the [Edit Position Restrictions](#) and [Edit Additional Data](#) reference guides to edit position details (Workday credentials are required for accessing the reference guides).

Note: County Extension Agents should refer to [CESP 1-69](#): County Agent Appointment, Evaluation and Promotion regarding performance evaluations.

Core Competencies and Goals

Effective calendar year 2021, core competencies that have been developed at the UA System level will also be included in the evaluations for Classified and Non-Classified (excluding County Agents) employees. For Non-Classified positions, goals should also be set in Workday at the beginning of each rating period or at the time of hire.

For Classified employees, responsibilities will be weighted at 90 percent and competencies at 10 percent. For Non-Classified employees, responsibilities will be weighted at 80 percent, competencies at 10 percent, and goals at 10 percent.

Managers should review with their employees the established job responsibilities, core competencies, and goals (if applicable) within 30 days from initial appointment. Goals can be set by the employee or the manager in Workday using the [Set an Individual Goal](#) reference guide.

[Division of Agriculture Competencies](#)

Performance Rating Scale

Performance ratings for all Classified and Non-Classified employees will follow a five-point scale, displayed below. Employees who receive an overall Unsatisfactory rating should be assigned a Performance Improvement Plan (PIP) in Workday to correct any substandard performance issues. See the Performance Improvement Plan section below for more details on how to initiate a PIP.

Performance Review Rating Scale for Classified and Non-Classified Staff

Rating	Begin Range	End Range
Unsatisfactory - Performance generally fails to meet job expectations or requires frequent, close supervision of employee.	0	1.49
Needs Improvement - Performance meets some job expectations, but does not fully meet remainder.	1.5	2.49
Satisfactory - Performance meets all essential job expectations. Occasionally exceeds management expectations. Employee demonstrates good knowledge of job duties, and assignments are accomplished effectively with normal supervisory guidance.	2.5	3.49
Above Average - On a regular basis, performance is characterized by high quality work that exceeds most position requirements, key objectives, and management expectations. Employee demonstrates outstanding skills and abilities, and assignments are accomplished in a highly effective manner with limited guidance and direction.	3.5	4.49
Exceeds Standards - Performance consistently exceeds position requirements, goals, and management expectations. Resourcefulness and depth of program and technical knowledge are of the highest quality. Assignments are accomplished in an exceptional manner with minimal direction and are characterized by outstanding achievement.	4.5	5

Performance Improvement Plan (PIP)

A Performance Improvement Plan (PIP) is a way to address an employee's substandard job performance. A PIP can also be used for an employee who is not meeting performance goals, or after receiving a disciplinary action. A PIP can be initiated by the manager in Workday by using the [Start a PIP and Set Plan Content](#) reference guide.

In some instances, a disciplinary action may be a more appropriate initial step when there is unacceptable performance or behavior, misconduct, or an infraction of rules, regulations, or policies.
